

# Feedback on apas Services



We would be very grateful if you could spare a few moments of your time to complete this feedback form. This will help us to improve the service that we provide in the future.

**DATE:**    \_\_ / \_\_ / \_\_\_\_

<b>How would you rate the following?</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
The support and advice you have received from apas?				
Accessibility and availability of your advice worker?				
The setting and facilities for your appointments?				
Your treatment overall at apas?				

(1 = Excellent.    2 = Very good.    3 = Satisfactory.    4 = Poor.)

1) What has been the most helpful thing about attending apas?

2) Do you have any suggestions as to how we could improve the service?

3) We would welcome any other comments you may have.

**Thank you for your feedback.**

Please put any comments in the box at reception or post it to us at our FREEPOST address:  
**apas, FREEPOST NG4824, NOTTINGHAM, NG1 1BR.**

**For Office Use Only:**

<b>Date Received</b>	
<b>Advice Worker (optional)</b>	
<b>Service: apas Direct/Ongoing/ Prison/Gambler/Homestraight etc.</b>	
<b>Stage of treatment client provided feedback – 1<sup>st</sup> session/last session etc.</b>	
<b>Comments</b>	